

G-01551A-10-0458

ORIGINAL

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISS



0000133337

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 101690

Date: 1/6/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Jason

Schade

Account Name:

Jason Schade

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

Tucson

CBR:

State:

AZ

Zip: 00000

is: E-Mail

Utility Company:

Southwest Gas Corporation

Division:

Gas

Contact Name:

Contact Phone:

Nature of Complaint:

From:

Sent: Friday, January 06, 2012 8:56 AM

To: Utilities Div - Mailbox

Subject: Southwest Gas Increase! g-01551a-10-0458

This is my complaint regarding the Southwest Gas increase.

(See attached file: Southwest Gouge.docx)

Jason (.lav) Schade

Arizona Corporation Commission
DOCKETED

JAN 9 2012

DOCKETED BY

12/14/11

To: Arizona Corporation Commission

Re: Southwest Gas Increase

g-01551a-10-0458

I am writing this letter in response to the current approval of a rate increase for Southwest Gas. The reason behind this increase is to "recover revenue lost from improved energy efficiency". I guess the laws of supply and demand do not apply when you are a MONOPOLY. The price is going UP BECAUSE WE HAVE CONSERVED ENERGY TO SAVE MONEY? Usually the cost of a product or service goes UP when demand goes UP or when Supply goes DOWN. The reason being given by Southwest gas is unacceptable. Will they

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lower prices when demand goes up? Or will they lower prices if Supply goes down? What conditions would be appropriate for the customer to see a price reduction? It seems, we the consumer lose in every instance. Simply put, this is price gouging.

If I combined my raise-in-wage percentage for the last 3 years, it wouldn't come up to 7 percent. How could the Arizona Corporation Commission approve this? Was cost-of-living taken into account? I would like the Arizona Corporation Commission to reconsider the request for an increase by Southwest Gas.

Jason Schade
Pima County Voter
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. G-01551A-10-0458. closed
End of Comments

Date Completed: 1/6/2012

Opinion No. 2012 - 101690
